# August 17, 2016

# **Material Requirements for Warranty and Goodwill Paint Repairs**

## WARRANTY REFINISH GUIDELINES

HONDA

This publication lists the paint lines and refinish products, as reported by American Honda-approved paint manufacturers, that meet paint specifications for Honda automobiles.

When doing warranty or goodwill paint repairs, only the listed products and support materials (e.g. primers, reducers, etc.) may be used. A copy of the body shop's repair order listing the paint manufacturer and products used must be retained with the warranty repair order hard copy as documentation of meeting this requirement. These requirements apply to the US market only.

The entire refinish system (primers/surfacers, sealers, basecoats and clearcoats, etc.) of an approved manufacturer must be used for each warranty or goodwill paint repair.

- To meet American Honda specifications, a hardener or activator must be added to the basecoat. Use the correct hardener or activator for the basecoat as specified by the paint manufacturer.
- Mixing products from different manufacturers and/or generic substitutes are not allowed.
- Use of unapproved materials and/or failure to retain proper documentation may result in warranty repair chargebacks.

The product information contained in this bulletin is based on the latest data available at the time of publication. American Honda reserves the right to make product or publication changes at any time, without notice.

#### APPROVED PAINT MANUFACTURERS

Products from the manufacturers below are approved for warranty paint repairs on Honda automobiles:

- BASF
- PPG
- AkzoNobel Coatings, Inc.
- Axalta Coating Systems
- Sherwin-Williams

### PAINT SYSTEM EMISSIONS CATEGORIES

To address environmental concerns, rules for refinish products in the United States were established to limit the amount of volatile organic compounds (VOCs) released into the atmosphere during the refinishing process. For the US market, two regulation categories are recognized:

<u>US National Rule</u>: The US Environmental Protection Agency (EPA) adopted the National Rule for Automotive Refinish Coatings in 1998. This rule regulates VOC emissions in the US except in areas where it is superseded by more stringent rules established by a state or local air district, such as SCAQMD Rule 1151 (below).

Low VOC/US SCAQMD Rule 1151: The South Coast Air Quality Management District (SCAQMD) is the California air pollution control agency for all of Orange County and the urban portions of Los Angeles, Riverside and San Bernardino counties. The latest version of Rule 1151 includes the lowest VOC limits in the world. Other California air districts, including the Bay Area and San Diego, plus states such as Maryland and Delaware, have rules with similar VOC limits as Rule 1151.

Always consult local environmental protection authorities to determine which VOC rules apply in your area.

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.